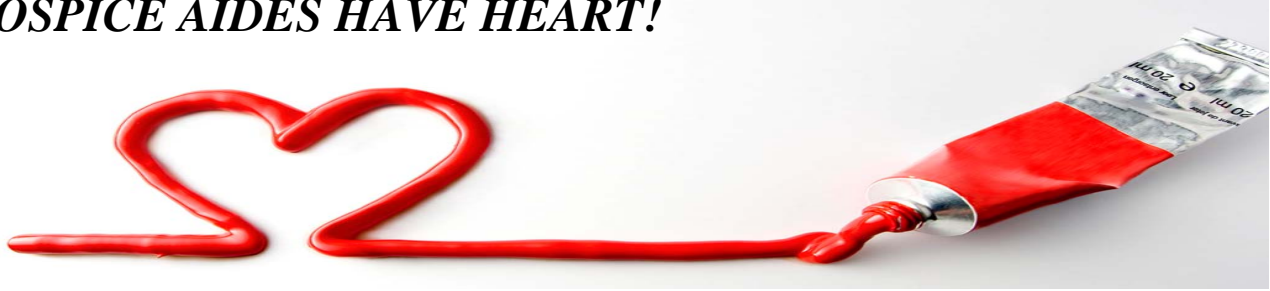


## ***HOSPICE AIDES HAVE HEART!***



## **Hospice Education - Aide Resource Teleconferences**

The Home Care Association of New Hampshire is proud to present a new teleconference series for your valuable team members - the hospice aides. Each teleconference is an hour in length and will cover topics as diverse as pain management and palliative care, cultural differences regarding end of life and empowering patients and their families. Hospice Volunteers may also find the teleconferences useful. For one fee, unlimited participation is allowed from each individual site.

### **♥ *Cultural Differences Regarding End of Life Care* – February 9, 2010**

**Register by: February 2, 2010**

This presentation will focus on understanding various cultures, belief systems and rituals associated with death and the dying process. Far beyond caring, our knowledge and respect for varying beliefs is crucial to excellent care delivery.

### **♥ *Caregiver Support* – March 9, 2010**

**Register by: March 2, 2010**

The presentation will focus on the caregiver rather than the patient. The aide will be introduced to the need for caregiver support and will be able to identify signs of caregiver stress and burn-out.

### **♥ *Empowering Families to Provide Care for the Dying Patient* – April 13, 2010**

**Register by: April 6, 2010**

This presentation will focus on understanding role strain and compassion fatigue within the family. It is essential that family members are encouraged and empowered to continue to provide care to the dying patient while maintaining their own personal health.

### **♥ *The Hospice Aide's Role in Quality Assessment* – May 11, 2010**

**Register by: May 4, 2010**

This presentation will provide insight into the valuable role the aide plays in evaluating process and developing ways to enhance care and performance. The aide's role as a team member is essential in the overall performance improvement plan of the agency.

The presenter for this series is **Michelle Davis White, MSN, RN**, Director, HomeCare Providers. Michelle has served as faculty for State aide training programs; has developed aide curriculum; overseen services for patients with life limiting conditions; and serves on several advisory taskforces and boards that impact aide training and aide services. Michelle is a frequent speaker at home care and hospice educational events.

**Hospice Education - Aide Resource Teleconferences – Select Your Choice Below**

- ♥All Four Conferences (Must Register by 2/2/10)**
- ♥Cultural Differences Regarding End of Life Care – February 9, 2010**
- ♥Caregiver Support – March 9, 2010**
- ♥Empowering Families to Provide Care for the Dying Patient – April 13, 2010**
- ♥Hospice Aide's Role in Quality Assessment – May 11, 2010**

**Registration:** Members: \$139 per agency line per topic (unlimited participants at that site)  
Register for all 4 conference for a discounted rate of \$475

Non-Members:\$239 per agency line per topic

Enjoy the convenience and cost-efficiency of a telephone workshop. There is no travel time involved and no limit to the number of attendees from your agency who may participate at your site through one phone line. All you need to participate is a speaker telephone and a room large enough for your staff. It is a controlled, radio-like environment where you will gather your staff, dial a toll free number, state your verbal password and you're connected.

**The teleconference will take place from 3:00 p.m. until 4:00 p.m. EST.** Due to the expense of using the teleconference hook-up, registrations may not be shared between agencies – the agency's registration covers the access of only one phone line into the teleconference. The confirmation will be emailed to you one week prior to the call to the email address you provide. **Your email confirmation will include: Details of how to dial into the teleconference on a toll-free telephone line, the handout, certificate, evaluation and post test with answer key.**

Registrations must be received in writing and will not be accepted without payment.

Agency Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

E-mail Address (please print): \_\_\_\_\_ alt. Email \_\_\_\_\_

Phone ( ): \_\_\_\_\_ Fax ( ): \_\_\_\_\_

Payment Information: Enclosed is my check for \$ \_\_\_\_\_ (payable to HCANH)

Visa       MasterCard

Credit Card Number: \_\_\_\_\_ Exp. \_\_\_\_\_ Sec. Code \_\_\_\_\_

Name (as it appears on card): \_\_\_\_\_

Address (of cardholder): \_\_\_\_\_

Signature (required): \_\_\_\_\_

**Cancellation Policy:** Fees will be refunded, or invoices will be adjusted, only if **written** notice of cancellation is received two weeks prior to the workshop. In the event of cancellation, HCANH will retain, or charge, \$40 of the initial registration fee, per registrant, to cover administrative overhead.

**Fax completed registrations to (603) 225-5817 or mail with payment to: HCANH, 8 Green Street, Concord, NH 03301. For assistance, call Chloe Roe at 603-225-5817 or [croe@homecarenh.org](mailto:croe@homecarenh.org)**