

***The Provider Members of the Home Care Association of New Hampshire
do hereby pledge to abide by the following Code of Ethics:***

- To provide the highest level of quality of care in the area of home health care services.
- To serve all individuals regardless of race, creed, national origin, sex, handicap, sexual preference or reason of illness.
- To honor all patient rights and to explain all patient responsibilities as defined in state laws.
- To fully cooperate with all other home care providers and other agencies, putting the patients' needs first in order to assure comprehensive services to patients and their families.
- To abide by all Federal, state and local laws and regulations which govern the home health care industry.
- To respect the confidential nature of the patient-provider relationship and not to disclose any information without proper authorization, except as required by law.
- To present oral and written public statements which fairly represent programs, services, benefits, costs and agency capability.
- To provide patients with a forum to voice grievances and suggest changes in service or staff without fear of restraint or discrimination.
- To act in good faith; to be honest, truthful and fair to all concerned.

Adopted by the Board of Directors on December 10, 1993